



What to do if you have a claim

Auto Insurance

- Do not move your vehicle prior to the police arriving (unless it presents a safety hazard).
- When it is safe to do so, take detailed photos of the scene immediately, before conditions change. Remember that most cell phones have cameras, if a camera is not otherwise available.
- Secure contact information for all parties and witnesses to the loss.
- If a vehicle is towed, secure the name and contact information of the facility it was towed to; make a note of how many wreckers and personnel were involved in the recovery.
- Note whether an ambulance or rescue was called for any reason, or whether anyone involved in the accident complained of pain or injury.
- In the event of a serious injury or fatality, take steps to ensure that your vehicle's "black box" data is preserved, if possible.
- Contact your agent at 800-362-2809 as soon as it is safe to do so.



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